

Terms and Conditions

1. INDEMNITY AND WAIVER

Given and signed by all guests booking at Stone House in favour of **Into Nature Productions cc (Co.Reg: 2010/163910/23)** and **Members: W.S. Steenkamp (SA ID: 8108125001084) and L.I. Slegh (NL Passport: BTKBLBDP1)** (collectively the "Property Owner")

INTRODUCTION

I, the undersigned, being the person who has booked the premises known as 15 -17 Darling Street, McGregor, Robertson, 6708 (the "Premises"), acknowledge that I attend/occupy the Premises at my own risk.

INDEMNITY

I irrevocably and unconditionally indemnify the Property Owner, their employees, servants and agents and hold them harmless against any claim of whatsoever nature and howsoever (be it claims from third parties, clients or otherwise) arising in respect of injury, loss or damage to any such person or their property, at the Premises, including any and all claims arising from or in any way related to my business conducted from the Premises (being that of a guesthouse), and I hereby waive any claims I may have in this regard.

Furthermore:

I shall ensure that use of the uncovered swimming pool and upstairs deck/balcony on the Premises are supervised by capable, responsible adult/s and that persons unable to swim do not approach the pool unsupervised and that children shall not visit the upstairs deck/balcony unsupervised; and

I acknowledge being made aware that the Premises contains an open body of water (dam) and I shall ensure that children and guests shall be made aware of the same and that children and persons unable to swim do not under any circumstances approach the open body of water (dam) unsupervised.

ACKNOWLEDGEMENT

I acknowledge that: **my booking of the Premises and/or occupation of the Premises shall constitute my unconditional acceptance of the terms of this document, on the terms and subject to the conditions contained herein, irrespective of whether I have signed this document (acknowledging that this document has been furnished to me by the Property Owner as part of the booking);** and I agree to this indemnity document of my own free will and of my own volition. I fully understand and appreciate the content of this document.

2. RESERVATIONS DEPOSIT & PAYMENTS

If booked more than 14 days in advance, a 50% deposit of the full amount is required to confirm the reservation. Reservations made 13 days or less require a 100% payment of full amount to confirm the reservation. Only Cash or EFT payments accepted. Bank details: Account Name: Into Nature Productions cc T/A Stone House. Bank: ABSA, Branch: 632005, Account number: 4077159098, Swift/IBAN: ABSAZAJJ. Company VAT Reg. No: 4400290823. Company Registration Number: 2010/163910/23 (All international payment bank fees for guests' account).

3. CANCELLATION POLICY

If cancelled or modified within 7 days of the date of arrival or in case of no-show, the FULL price of the reservation will be charged.

If cancelled or modified 8-14 days before arrival, 50% of the FULL amount will be charged.

If cancelled or modified 15 days or more before date of arrival, a R500 administration fee will be

charged. Modification will only be allowed once, after which a 100% cancellation fee will be charged should the modified reservation be cancelled.

4. CHECK IN/OUT TIMES

Check in times are between 14:00 and 19:00. Arrival after 19:00 is subject to prior arrangement. **Check-out time by 11:00am.** "Late check-out" must be arranged in advance. Check out later than 13:00 will lead to an additional full day charge.

5. BREAKAGE DEPOSIT

A R2000 Breakage/excessive clean-up deposit will be added to the reservation due amount. This deposit will be refunded within 7 working days, after inspection of the house and minus any breakages or excessive cleaning fees. Damages in excess of the deposit held, will be charged to the guests.

6. CHILDREN

Children under the age of 10 years old are not allowed unless by prior arrangement with owners and with specific indemnity waiver. As the parents, guardians, or chaperones of children, guests are personally and legally responsible for, and must supervise them at all times. Any damages by children, including soiling of beds, drawing on walls etc will be for the guests' account. Children over the age of 10 years old at the time of reservation, will be deemed adult for calculations of per night booking fees.

7. OWN RISK

All guests enter the property at their own risk. Special mention is made of the high-risk uncovered pool and "lei-water" dam on the property, open unprotected balconies, open fire pits, as well as the property being bordered by the Krans Nature Reserve, which is home to potentially dangerous animals including scorpions, snakes and wild animals that could pose a risk of injury or even death. All guests are required to sign the provided Indemnity Waiver. Right of Admission Reserved.

8. HOUSE RULES & NOISE

No Pets allowed on the premises. No smoking indoors and no fire may be left unattended. All fires to be extinguished when not attended to. Please consider the neighbours surrounding Stone House, and keep noise to a minimum.